Instruction to your Bank or Building Society to pay by Direct Debit

unum

Please fill in the whole form excluding the official use box and return via a digital platform, email or post to:
Unum, Milton Court, Dorking, Surrey RH4 3LZ

DIRECT Debit

Name(s) of Account Holder(s)

Bank or Building Society Account Number

Branch Sort Code – –

Name and full postal address of your Bank or Building Society

To: The Manager

Bank / Building Society

Address:

Postcode

FOR UNUM OFFICIAL USE ONLY
This is not part of the instruction to your Bank or Building Society.

Service User Number 5 0 6 2 3 8

Reference Number

Instruction to your Bank or Building Society
Please pay Unum Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Unum and, if so, details will be passed electronically to my Bank / Building Society.

Signature(s) Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee

DIRECT Debit

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Unum will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Unum to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- If an error is made in the payment of your Direct Debit, by Unum or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
  - If you receive a refund you are not entitled to, you must pay it back when Unum asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.